If you have MassHealth coverage will be protected throughout the COVID-19 crisis. As of March 18, 2020, MassHealth will not end coverage for any member or any person who is approved for coverage during the COVID-19 outbreak emergency and for one month after the emergency period ends.

Call MassHealth rather than walk in to their site at this time. MassHealth Customer Service Center Phone (800) 841-2900 TTY: (800) 497-4648.
WILL MASSHEALTH PAY FOR A COVID-19 TEST?  

Yes!

MassHealth covers all medically necessary lab tests when your health care provider orders one.

If you think you are sick or have been exposed to COVID-19, contact your health care provider, or call 2-1-1 for guidance.

Will I get a bill for a COVID-19 test or treatment?  

No!

MassHealth does not require members to pay a copay for most services including lab tests, appointments with your primary care provider or behavioral health provider, and specialist visits.
I DO NOT HAVE HEALTH INSURANCE, HOW CAN I GET COVERED?
You can apply for MassHealth or the Health Connector online at www.mahealthconnector.org or call MassHealth’s Customer Service Center at (800) 841-2900 TTY: (800) 497-4648.

The Health Connector has opened enrollment to all uninsured residents and is accepting applications until April 25. To apply online, visit: www.mahealthconnector.org

I don’t have insurance and I think I might have COVID-19. What should I do?
Contact your health care provider, or call 2-1-1 for guidance. Do not forgo medical care if you think you might have COVID-19. COVID-19 testing for uninsured individuals is completely covered by Medicaid!
I EXPERIENCED A LOSS OF WAGES DUE TO COVID-19. SHOULD I REPORT THIS TO MASSHEALTH? 

YES!

Report any change of circumstance, including change in income, to MassHealth as soon as possible by calling the Customer Service Center at (800) 841-2900; TTY: (800) 497-4648.

You may be newly eligible for MassHealth or eligible for a different benefit level.